



AMENDMENT-1 to RFP no. KGB/FIW/RFP/01/2023 dated 10.01.2023 "REQUEST FOR PROPOSAL for BUSINESS CORRESPONDENT SERVICES ON OPEX MODEL USING TABLETS"

The amendments/addendums to the above referred RFP are covered in this document. All other instructions, terms & conditions of the above RFP remain unchanged.

Item No.1			
RFP Page no.2	BID DETAILS II	N BRIEF	Sl. No. 8: Last Date of Submission of Bids
Original clause		Revised Cla	nuse
06.02.2023, 3:00 PM		13.02.2023,	3:00 PM

Item No.2				
RFP Page no.2	BID DETAILS	IN BRIEF	Sl. No. 9:	Date and time of opening of Part A-Technical Bid
Original clause		Revised Cla	use	
06.02.2023, 3:00 PM		13.02.2023,	3:00 PM	

Item No.3			
RFP Page no.11	PRE-QUALIFICATION CRITERIA FOR BID		Sl. No. 2:
Original clause		Revised Clause	
CURRENTLY bidder she for providing FI solutio Aadhaar based Payme Sector Bank/Regional I the last three years.	n (<i>such as EBT, DBT,</i> <i>nt etc.)</i> for Public	providing FI solution Aadhaar based Paya Bank/Regional Rura	should have been a CBC for in (such as EBT, DBT, ment etc.) for Public Sector il Bank/Scheduled India in the last three

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Item No.4			
RFP Page no.11	PRE-QUALIFICATION CRITERIA FOR BID	-	Sl. No. 3
	ORIGINA	AL CLAUSE	
Criteria		Documents to be	e submitted
CURRENTLY The Kiosk /BC solution should have at least 500 locations in PSB/RRB in India as on RFP date. (Waived for MSE & Start Up Bidders only upon production of appropriate certificates, issued prior to RFP date, from competent authority as mentioned in Clause 17 & 18 of this RFP) In case of newly amalgamated Public SBank/ Regional Rural Bank, Purchase CCOPY of service contracts of pre-amalgament to be submitted. AND Letter from the concerned organization amalgamated Public Sector Bank / Regional Rural Bank, Purchase CCOPY of service contracts of pre-amalgament to be submitted. AND Letter from the concerned organization amalgamated Public SPAND The bank as per Annexure XI. The bank reserves the right to inspect installations while evaluating.		al Bank, Purchase Order/ tracts of pre-amalgamated red. ncerned organization (from ry, in case of newly ic Sector Bank / Regional Annexure XI the right to inspect such	
	REVISE	D CLAUSE	
Criteria		Documents to be	e submitted
CURRENTLY The Kios have at least 500 loca PSB/RRB/Scheduled C India as on RFP date. (Waived for MSE & only upon productic certificates, issued from competent au in Clause 17 & 18 o	Start Up Bidders on of appropriate prior to RFP date, thority as mentioned	Bank/ Regional Rura Commercial Bank, F service contracts of be submitted. AND Letter from the cor amalgamated entit amalgamated Publ Rural Bank/Schedu per Annexure XI	Purchase Order/ Copy of pre-amalgamated entity to neerned organization (from cy, in case of newly ic Sector Bank / Regional alled Commercial Bank as the right to inspect such





Item No.5					
RFP Page no.49	38.2 TECHNICAL MATRIX		SI no.4		
	ORIGIN	IAL CLAUSE			
Parameter		Documents req	uired		
Business Corres	spondent Agents				
engaged in					
PSB/RRB in Ind	ia				
• Above 5000 (6	6 Marks)	Dank Latter for	D 11 11 6 DCD 12DD		
• 4001 to 5000 (5 Marks)	Bank Letter from PSB / RRB			
• 3001 to 4000 (4	4 Marks)				
• 2001 to 3000 (3	3 Marks)				
• 1000 to 2000 (2	2 Marks)				
	REVIS	ED CLAUSE			
Parameter		Documents req	Juired		
Business Corre	spond <mark>ent</mark> Agents				
engaged in					
PSB/RRB/Sched					
Commercial Bar		Bank Letter from PSB / RRB / Schedu			
 Above 5000 (6 	•	Commercial Ba			
• 4001 to 5000 (Commercial Be	W. 11.		
• 3001 to 4000 (· ·				
• 2001 to 3000 (3					
• 1000 to 2000 (2	2 Marks)				

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Item No.6			
RFP Page no.49	38.2 TECHNICAL MAT		SI no.5
	ORIGIN	IAL CLAUSE	
Parameter		Documents red	quired
Business Correspondent Agents engaged in PSB/RRB in Kerala • Above 300 (10 Marks) • 251 to 300 (8 Marks) • 201 to 250 (6 Marks) • 151 to 200 (5 Marks) • 100 to 150 (3 Marks)		Bank Letter fr	rom PSB / RRB
	REVIS	ED CLAUSE	
Parameter		Documents red	quired
Business Corresponding PSB/RRB/Schedu Commercial Bank • Above 5000 (6 III) • 4001 to 5000 (5 III) • 3001 to 4000 (4 III) • 2001 to 3000 (3 III) • 1000 to 2000 (2 III)	led in Kerala Marks) Marks) Marks) Marks)	Bank Letter fr Commercial B	om PSB / RRB / Scheduled ank

Item No.7	7		
RFP Page no.50	38.2 EVALUATI	TECHNICAL ON MATRIX	SI no.7
	ORIGIN	NAL CLAUSE	
Parameter	Parameter Documents required		
Districts covered in Kerala 1 mark for each district with at least 2 active BCAs in each district		Bank Letter from PSB / RRB	
1.001	REVIS	ED CLAUSE	Carring
Parameter Documents required		quired	
Districts covered in Kerala		Bank Letter from PSB / RRB / Scheduled	
1 mark for each of active BCAs in each	istrict with at least 2 ch district	st 2 Commercial Bank	

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38.2 TECHNICAL EVALUATION MATRIX		SI no.6
ORIGI	NAL CLAUSE	1
	Documents rec	quired
PSBs/RRBs in India PSBs/RRBs (14 marks) RBs (12 marks) RBs (09marks) RBs (06 marks) RBs(03 Marks)		om PSB / RRB
REVIS	SED CLAUSE	
	Documents red	quired
ul <mark>ed</mark>	Bank Letter fro Commercial Ba	om PSB / RRB /Scheduled ank
	EVALUAT ORIGI India arks)	Programments of the second of

Item No.9				
RFP Page no.50	38.2 EVALU MATRI		SI no.8	
	ORIGI	NAL CLAUSE	·	
Parameter		Documents	required	
Percentage of Wor BCA in PSB/RRB in (Women BCA/Total Above 40% (12 Ma 30.01% - 40.00% 20.01 % - 30.00 % 10.00% - 20.00 % Less than 10.00%	India BCA *100) arks) (9 marks) 6 (06 Marks) 6 (03 Marks) (02 Mark)	min	r from PSB / RRB	
	REVIS	SED CLAUSE		
Parameter		Documents	Documents required	
Percentage of Women engaged as BCA in PSB/RRB in India		Bank Lette	r from PSB / RRB /Scheduled	
(Women BCA/Total BCA *100) • Above 40% (12 Marks) • 30.01% - 40.00% (9 marks)		Commercia	al Bank	



- 20.01 % 30.00 % (06 Marks)
- 10.00% 20.00 % (03 Marks)
- Less than 10.00% (02 Mark)

Item No.10				
	38.2	TECHNICAL		
RFP Page no.50	EVALUA	TION	SI no.9	
14.1 1 age 110.50	MATRIX	•	31 110.3	
	ORIGIN	AL CLAUSE		
Parameter		Documents requ	ired	
Average Active BCA	A Percentage	Documents requ		
Per Month during J	_			
Aug '22 in PSB/RR	•			
{[(Active BCAs in O				
2022+November 2				
2022)/				
3] / No of BCAs]}*:	100			
■ Above 98 % (14 N		Bank Letter from	PSB / RRB	
■ 96.01 % — 98.00 % (12 Marks)				
• 94.01 % - 96.00%	6 (09 Marks)			
92.01 % - 94.00% (06 Marks)				
90.00 % - 92.00% (03 Marks)				
■ Less than 90.00 % (02Marks)				
(Active BCA mean	s a BCA who has done			
at least one financ	ial transaction during			
a month)				
	REVISE	D CLAUSE		
Parameter		Documents requ	ired	
Average Active BCA	_			
Per Month during C				
November 2022, D		600 601		
in PSB/RRB/Sched				
Commercial Bank in		min Bo		
{[(Active BCAs in October		5 11 11 6		
2022+November 2022+December		Bank Letter from PSB / RRB/Scheduled		
2022)/		Commercial Bank	(
3] / No of BCAs]}*:				
• Above 98 % (14 N	•			
■ 96.01 % − 98.00 ■ 04.01 % − 06.00%	` '			
• 94.01 % - 96.00% • 92.01 % - 94.00%	` '			
• 90.00 % - 92.00%	,			
• Less than 90.00 %	` '			
- Less triair 90.00 %	U (UZIMAI KS)			



(Active BCA means a BCA who has done at least one financial transaction during a month)

Item No.11				
RFP Page no.60	54. SERVICE AGREEMENT AND PENALTIES		54.15	
Original clause		Revised Clause		
54.15. The successful bidder/s have to implement the solutions in all identified locations within 45 days of issuance of work order/intimation, including integration with Banks gateway. A penalty of Rs. 1000/- per day for the period beyond the permitted time line will be levied subject to a maximum penalty of Rs 5,000/- per month till the BCA location is functional.		54.15. The successful bidder/s have to implement the solutions in all identified locations within 180 days of issuance of work order/intimation including integration with Banks gateway. A penalty of Rs. 1000/- per day for the period beyond the permitted time line will be levied subject to a maximum penalty of Rs. 5,000/- per month till the BCA location is functional.		

Item No.12				
RFP Page no.60 57. PERFORMANCE	DRMANCE GUARANTEE 57.1			
Original clause	Revised Clause			
57.1. The successful bidder shall provide	57.1. The successful bidder shall provide			
irrevocable and unconditional	irrevocable and unconditional Security			
Performance Bank guarantee in the	Deposit/Performance Bank guarantee			
form and manner prescribed by the	in the form and manner prescribed by			
Bank equivalent to Rs.10,000/-	the Bank equivalent to Rs.10,000/-			
(Rupees Ten thousand only) per	(Rupees Ten thousand only) per			
allotted BCA/KIOSK.	allotted BCA/KIOSK.			

Item No.13					
RFP Page no.20	9.13.	TECHNICAL C	APABILITI	ES	9.13.1.1
Original clause	AA	7(0)300	Revised C	lause	1,995
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Item No.14			
RFP Page no.20	7. RESPONSIBILITI	ES OF BIDDER	7.3
Original clause	·	Revised Clause	}
hardware techr mentioned in the implementation (such as delive products / Bion Based solutions Financial Institution either bidding Service arrangement we the agreement 365 days old we	ovide robust and scalable alology to provide services his RFP. Successful of a related project by of financial services / netric solutions, Card setc.) with a Bank / ution / Micro Finance for on its own OR if the Provider has an Tie Up ith Hardware Supplier, should not be less than ith Technology Service by of such agreement	capability to scalable hard provide services functions, Cawith a Bank Micro Financiown OR if the has an Tie U Hardware Sushould not be with Technol	should have proven provide robust and dware technology to ices mentioned in this RFP. Inplementation of a related as delivery of financial oducts / Biometric and Based solutions etc.) / Financial Institution / ice Institution either on its ice bidding Service Provider parrangement with applier, the agreement ice less than 365 days old logy Service Provider. A agreement/PO may be

Malappuram 25-01-2023

should be enclosed.

General Manager

enclosed wherever possible.

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